

Edgewood Center Pediatrics  
8896 Commerce Road, Suite 5  
Commerce Township, MI 48382  
Ph - 248-360-9241  
Fax – 248-360-0830

## No-Show Policy

We make every attempt to schedule our appointments so that each patient receives the right amount of time to be seen by our physicians and staff. That's why it is very important that you keep your scheduled appointment with us and arrive on time.

As a courtesy, and to help patients remember their scheduled appointments, Edgewood Center Pediatrics calls, sends text message or email reminders 2 days in advance of the appointment time.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you and accommodate those patients who are waiting for an appointment. As a courtesy to our office as well as to those patients who are waiting to schedule with the physician, please give us at least 24 hours' notice.

Same day appointments do not apply to the cancelation policy.

If you do not cancel or reschedule your appointment with at least 24 hours' notice, we may assess a \$35.00 "no-show" service charge to your account. This "no-show charge" is not reimbursable by your insurance company. You will be billed directly for it.

After three consecutive no-shows to your appointment, our practice may decide to terminate its relationship with you.

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Parent/responsible party signature

Date:

I understand the "no-show" policy of Edgewood Center Pediatrics and understand that I must cancel or reschedule with at least 24 hours' notice.